

### SERVICE/SERVICE AREA

Fulton County Transpo provides demand response, curb-to-curb 24 hours preferred advance reservation public transportation service within Fulton County. Door-to-door service is also available upon request for those needing reasonable assistance beyond the curb.

All of Fulton County Transpo operates as shared-ride service, so it is common that passengers will be on-board the vehicle with others who are traveling at the same time and in the same direction.

### SERVICE HOURS

**MONDAY - FRIDAY: 7:00 A.M.-5:00 P.M.**

### HOLIDAYS

*Closed on the following holidays:*

*New Years Day, MLK Jr. Day, President's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and the day after, Christmas Eve and Christmas Day*

### ACCESSIBILITY

Individuals with mobility disabilities are welcome to use wheelchairs and manually powered mobility aids, i.e., walkers, crutches, canes, braces, or other similar devices designed for use by individuals with mobility disabilities. Vehicles with wheelchair lifts will accommodate standees upon request. Fulton County Transpo also transports individuals traveling with portable oxygen tanks and respirators. For safety reasons, portable oxygen tanks must be able to be secured.

### ADA / REASONABLE MODIFICATIONS

Individuals needing a service accommodation or modification must notify Fulton County Transpo of the request when making a reservation. For more information regarding the reasonable modification policy or how to file an ADA or Reasonable Modification complaint, please contact Fulton County Transpo at 574-223-4213. Attempts will be made to honor all reasonable modification requests.

### TRANSPORTATION OF CHILDREN

Children 3 yrs. old and under ride for free, but MUST be accompanied by an adult. Car and booster seats are the responsibility of the parent or guardian. Fulton County Transpo Operators are not responsible for securing them. This responsibility is left to the parent/guardian of the child.

Hearing impaired persons can call the Indiana Relay Service at 711 or (800) 409-6503 for assistance in scheduling trips.

Same day add-on trips will be accommodated if there

### FARES

Seniors 60 and older: Donations *only*

Under 60 years of age: (\$2 in the city & \$4 in the county)

We provide out of county transportation (fares based on mileage and wait time)

Medical transportation (based on mileage and /or Insurance coverage)

You must have exact fare or a ticket. **DRIVERS DO NOT MAKE CHANGE**

*Tickets may be purchased from a driver or at the Transpo office located at 625 Pontiac St, Rochester, IN*

*City tickets are \$20.00 with 2 free rides.  
County tickets are \$40.00 with 2 free rides.*

### SERVICE ANIMALS

Fulton County Transpo welcomes service animals. Service animals must be under the constant control of its handler. Riders are permitted to bring non-Service animals on board. However, they must be in an appropriate cage or pet carrier.

### TITLE VI

Fulton County Transpo operates its programs and services

accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI or for more information on the civil rights program, or the procedures to file a complaint, contact 574-223-6953, email title.vi at [fcco@rtcol.com](mailto:fcco@rtcol.com) or visit our administrative office at 625 Pontiac Street, Rochester, Indiana 46975. For more information, visit [www.fctranspo.com](http://www.fctranspo.com) Complaints may be filed directly with the FTA with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5<sup>th</sup> Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.

**FULTON COUNTY TRANSPPO**  
**574-223-4213**

in loud conversation, curse, or touch or disturb others on the bus.

### PROHIBITED ACTIVITIES

Illegal acts, threats or acts of physical violence will not

### Mission Statement:

**affordable and efficient public transportation in the Rochester, Fulton County area**



**Phone 574-223-4213  
Fax 574-223-4962**

**Indiana Relay Service Dial 711 or  
TTY (800)111-1111  
(For the Hearing Impaired)  
625 Pontiac Street  
Rochester, IN 46975**

[www.fctranspo](http://www.fctranspo)

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**SERVICES FUNDED IN PART BY: The Federal Transit Administration 5311 Program, Indiana Department of Transportation, Area Five Agency, United Way, City of Rochester, and Fulton County**

### TRIP RESERVATIONS

All trips are scheduled in advance on a first come, first served basis and are scheduled on a time and space availability basis. Trip reservations are preferred 24 hours in advance of requested pick up time. To schedule trips passengers must call 574-223-4213 between 7:00 am - 5:00 p.m. Monday - Friday. Trips cannot be scheduled by telling a driver.

Passengers may be asked to include the following information when scheduling trips:

- Name/DOB
- Telephone #
- Pick-up/Drop-off addresses
- Home Address

### WEATHER CLOSINGS AND CANCELLATIONS

All closings and cancellations will be announced on WROI FM 92.1, WNDU Channel 16, our Fulton County Council on Aging Facebook page and our website at [www.fultoncountytvcommunitycenter.com](http://www.fultoncountytvcommunitycenter.com)